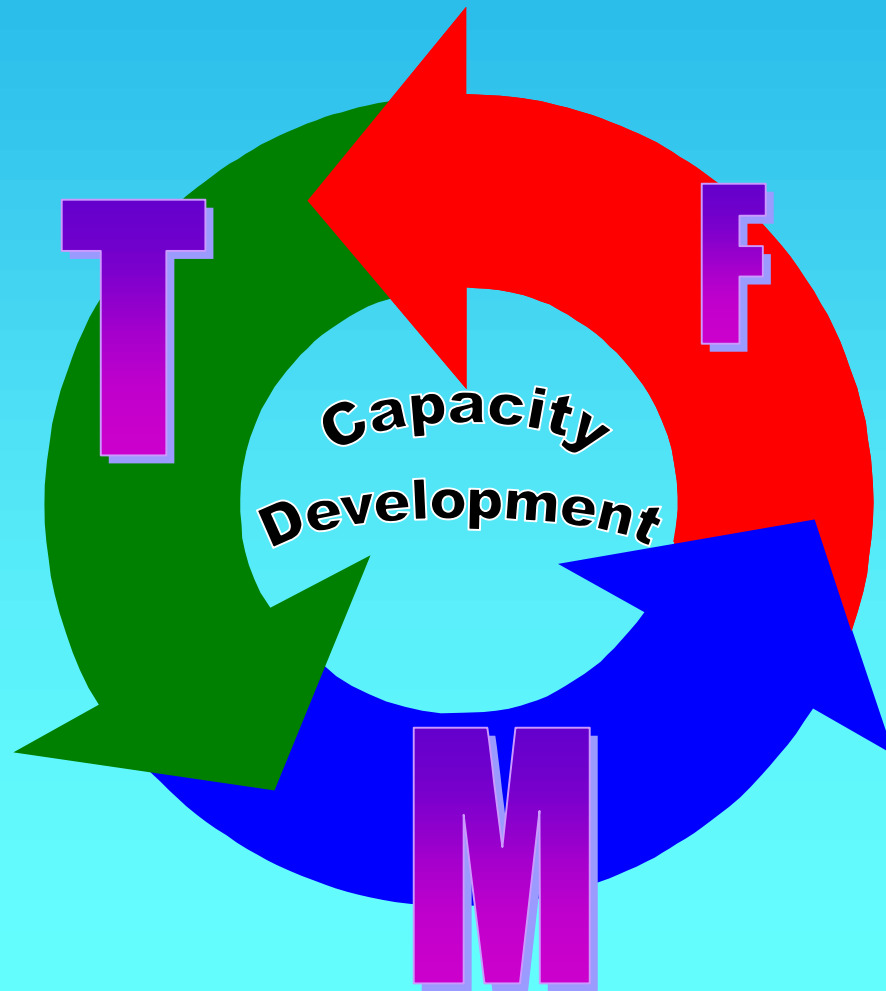


# Drinking Water

## Deana Cash Public Drinking Water Program

# Technical, Managerial, Financial Capacity



# Drinking Water

**Who runs your water system?**

**What would happen if your system quit dispensing water tomorrow?**

**Can your system keep doing the job indefinitely?**

**Cable TV or the monthly water bill.....which is too expensive?**

# Agenda

**Water system classes**

**Sources**

**Treatment**

**Storage and distribution**

**Terrorism**

**Systems management**

**Resources**

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# Types of Regulated Water Systems

## Community Water System (CWS)

- 15 connections or serves 25 residents year-round (1450 regulated by MDNR)

## Non-Transient Non-community Water System (NTNCWS)

- Serves 25 of the same people 6 months of the year (factories, schools, hospitals) (250 regulated by department)

# Types of Water Systems (cont.)

## Transient Non-community Water System (TNCWS)

- Systems providing water in a place where people do not remain for a long time (campgrounds, restaurants)  
(1,060 regulated by department)

# **New Rule-Continuing Operating Authority (COA) Priority**

**New water systems are required to connect to a higher priority COA. Priority is as follows:**

- **Municipality, PWSD, PSC regulated**
- **Private owned (person is responsible)**
- **Home owner's associations**

**Otherwise, waiver must be granted by higher COA to build a new separate system**

# Water Sources in Missouri

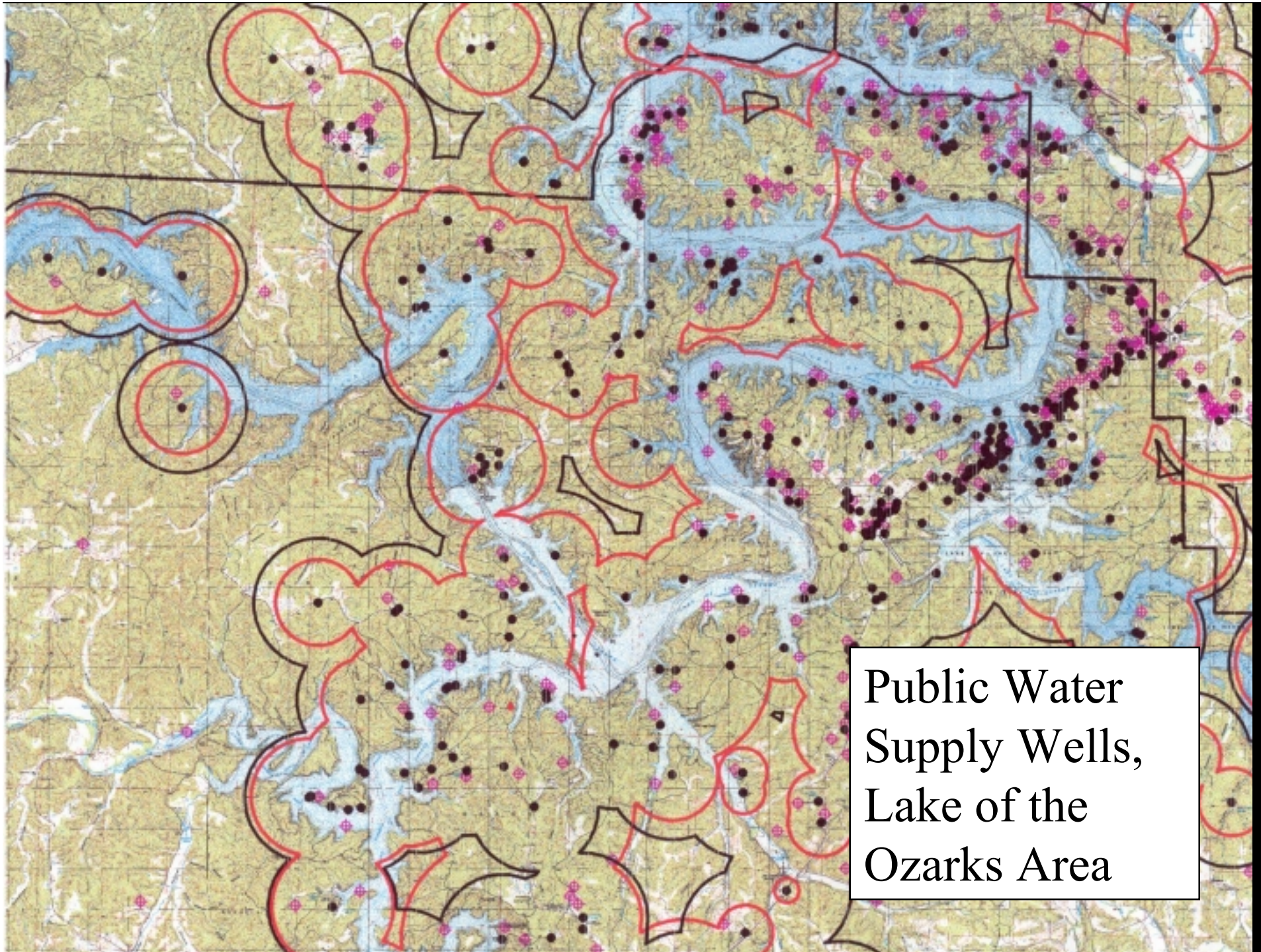
## Surface Water

- Lakes
- Reservoirs
- Rivers

## Ground Water

- Wells
- Springs





Public Water  
Supply Wells,  
Lake of the  
Ozarks Area



# Source Water Protection

**A common sense approach to protecting water supplies by:**

- Preventing contamination
- Reducing the need for treatment
- Managing potential sources of contamination
- Regionalizing water & wastewater
- Contingency planning (alternate sources)



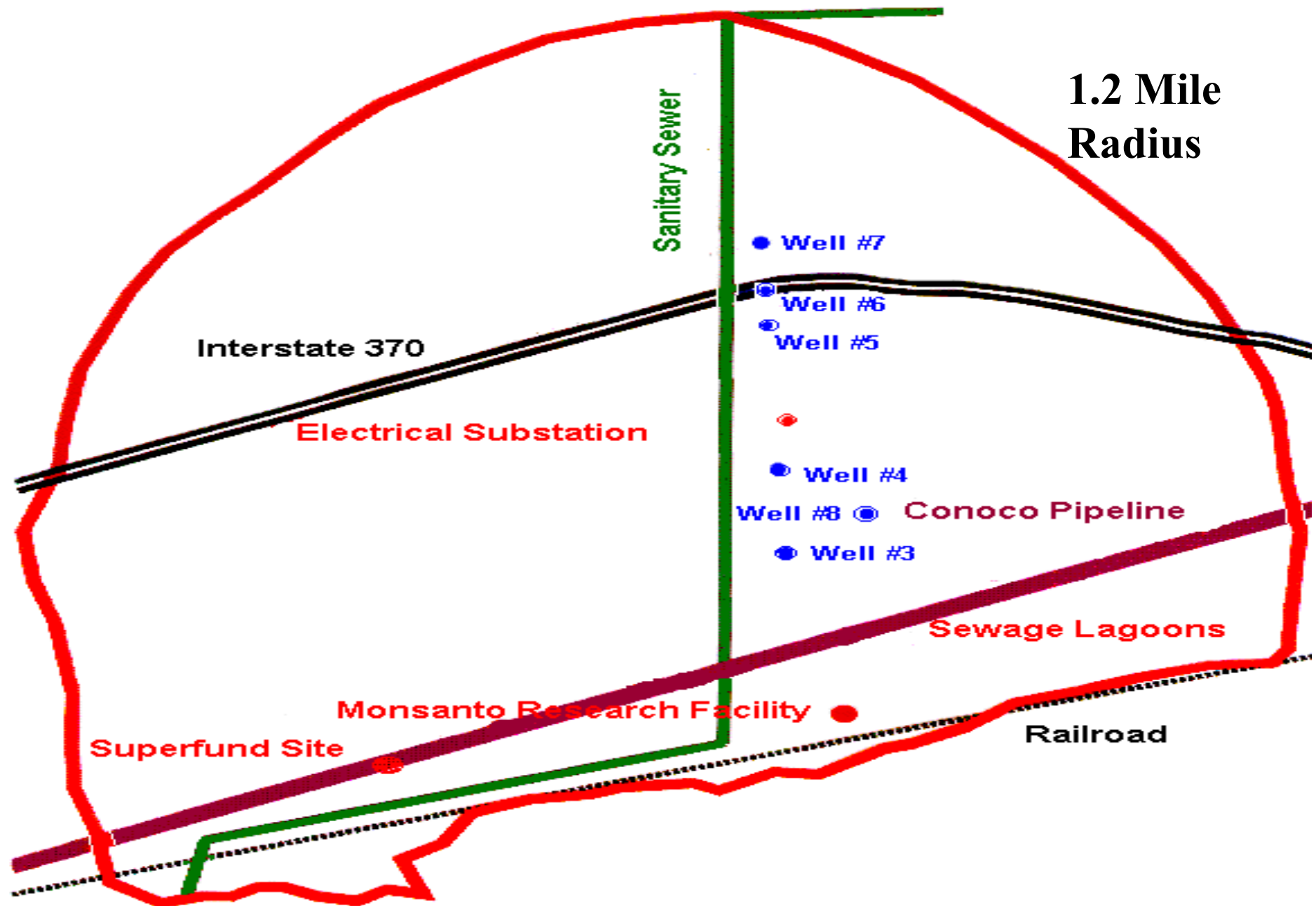
Well by  
Fuel Pumps

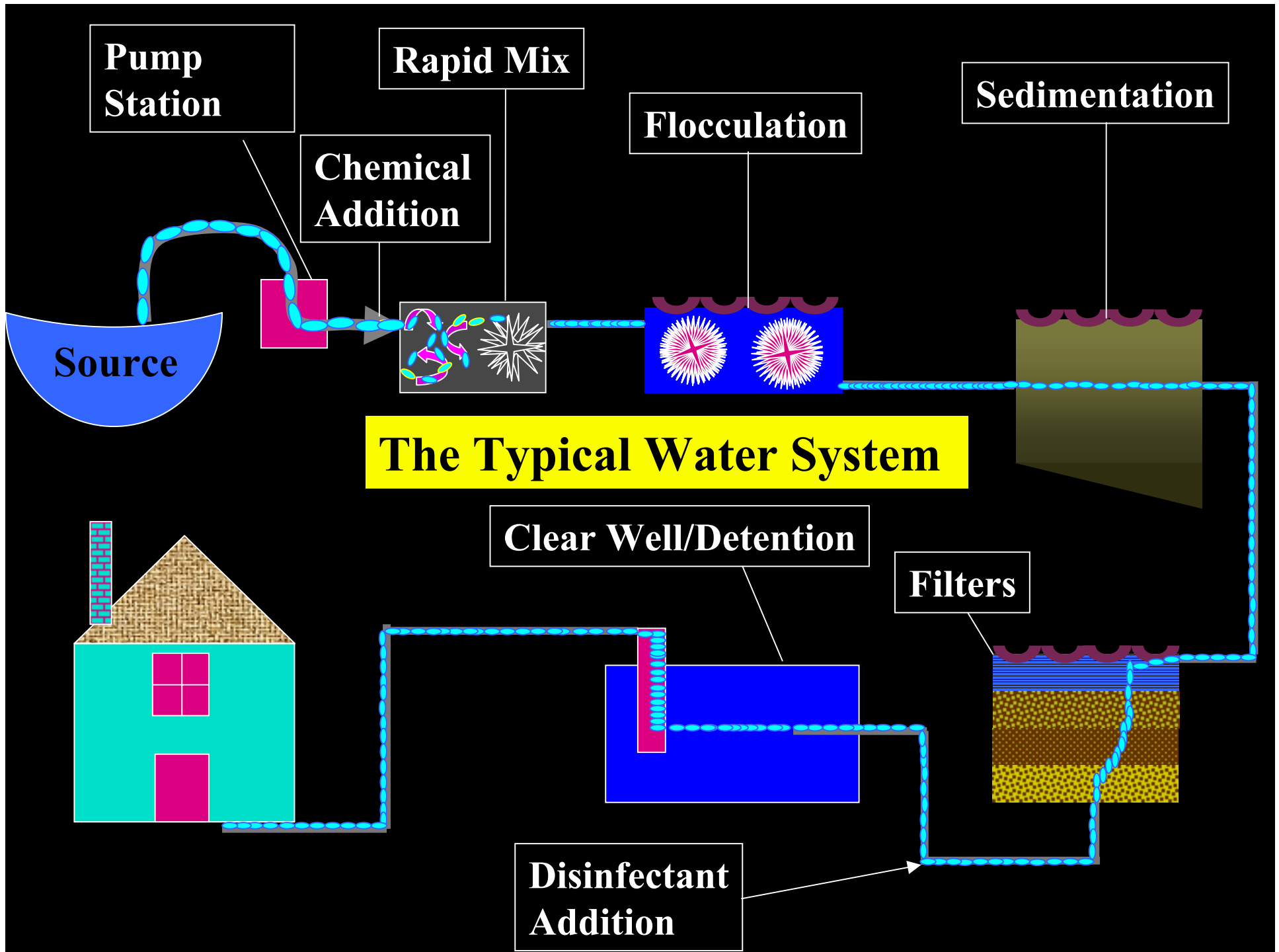




**Good Sanitary Seal  
but some  
Well Head Protection  
Concerns**

# Significant Potential Contaminants





# Drinking Water Treatment

**Conventional water treatment process**

**Regulated contaminants**

**Disinfectants**

**Other concerns**

# Regulated Contaminants

**Microbiological contaminants; bacteria, viruses, protozoans**

**Organic chemicals; PCBs, VOCs, SOCs, DBPs (HAA5 & TTHMs)**

**Inorganic chemicals; metals and non-metals**

**Radiological contaminants**



# Other Concerns

**Taste & odor**

**Disinfection vs. DBP**

**Management of distribution system**

**Storage & sanitary deficiencies**

**BIO-terrorism & security**

- \* Chemical warfare**
- \* Biological warfare**
- \* Physical security**

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# Taste and Odor Problems



**Rotten egg odor/  
hydrogen sulfide-  
Biological decay of  
organic material/  
Naturally occurring  
minerals - iron and  
manganese**

# Preventing Taste & Odor Problems

**Routine flushing program**

**Maintain adequate chlorine residuals throughout system**

**Stable water - good water quality parameters (pH, temperature, alkalinity, etc.)**

# Disinfection is Important

**Chlorine - immediate bacteria kill vs.  
DBPs formation (risk vs. risk)**

**Chloramines - long lasting residual,  
less DBP formation**

**Chlorine dioxide - dangerous, DBPs,  
risk management plan for >2500 lbs.**

**Ozone - expensive**

**Ultraviolet (UV) - no residual**

# Water Storage

**Online edition of India's National Newspaper**  
**Tuesday, Dec 17, 2002**

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**Body found in hospital's drinking water tank**

**CUDDAPAH Dec. 16.** The decomposed body of a 30-year-old unidentified man was fished out from the ground-level drinking water tank in Cuddapah Government Hospital on Monday. The man's bloated body in the water tank at the rear end of the hospital was detected after drinking water emanated foul smell. The body bore no external injuries and was suspected to have been in the tank since three or four days.

# Water Storage Facilities

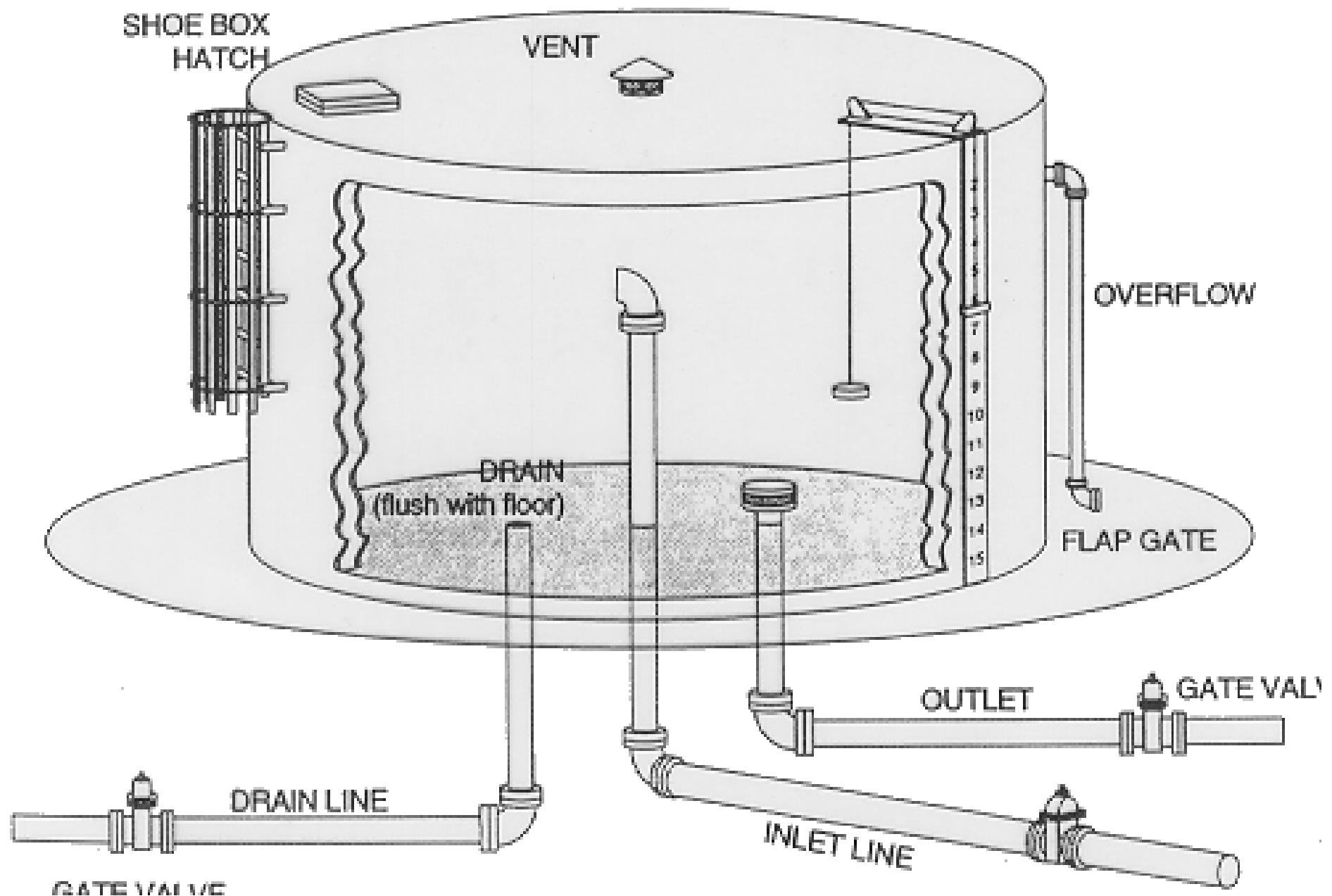
**Towers**

**Tanks**

**Standpipes**



# Large tank - ground storage





# Sanitary Defects in Storage

**Account for approximately 80% of  
bacteriological MCL violations**

**Inspect for sanitary defects often  
(2-5 years recommended for sanitary,  
structural, and paint inspection)**

# **A Few Sanitary Points of an Inspection of Storage Tanks**

**Gates, hatches and manways locked and secured (Hatches are located on top of tank)**

**Hatches, vents and overflow pipes properly screened against insects, birds, etc.**

# **A Few Sanitary Points of an Inspection of Storage (cont)**

**Check vents and overflows for signs of insects and birds**

**Check tank for gaps or holes following maintenance; seal them**

**Assure that automatic warning devices are operational**

**Pump pits are locked**

**Lighting is good**







Standpipe  
Susceptible to  
Vandalism

Fencing  
Needed



# Water Distribution

**Good corrosion/deposition control  
important operational aspect**

**Pressure stability - prevent siphoning  
contaminants**

- **Maintain > 20 psi**

**Pressure surges**

- **Pump cycling procedures**
- **Valve openings**

# Water Distribution

**Annual valve exercise program**

**Water main flushing program**

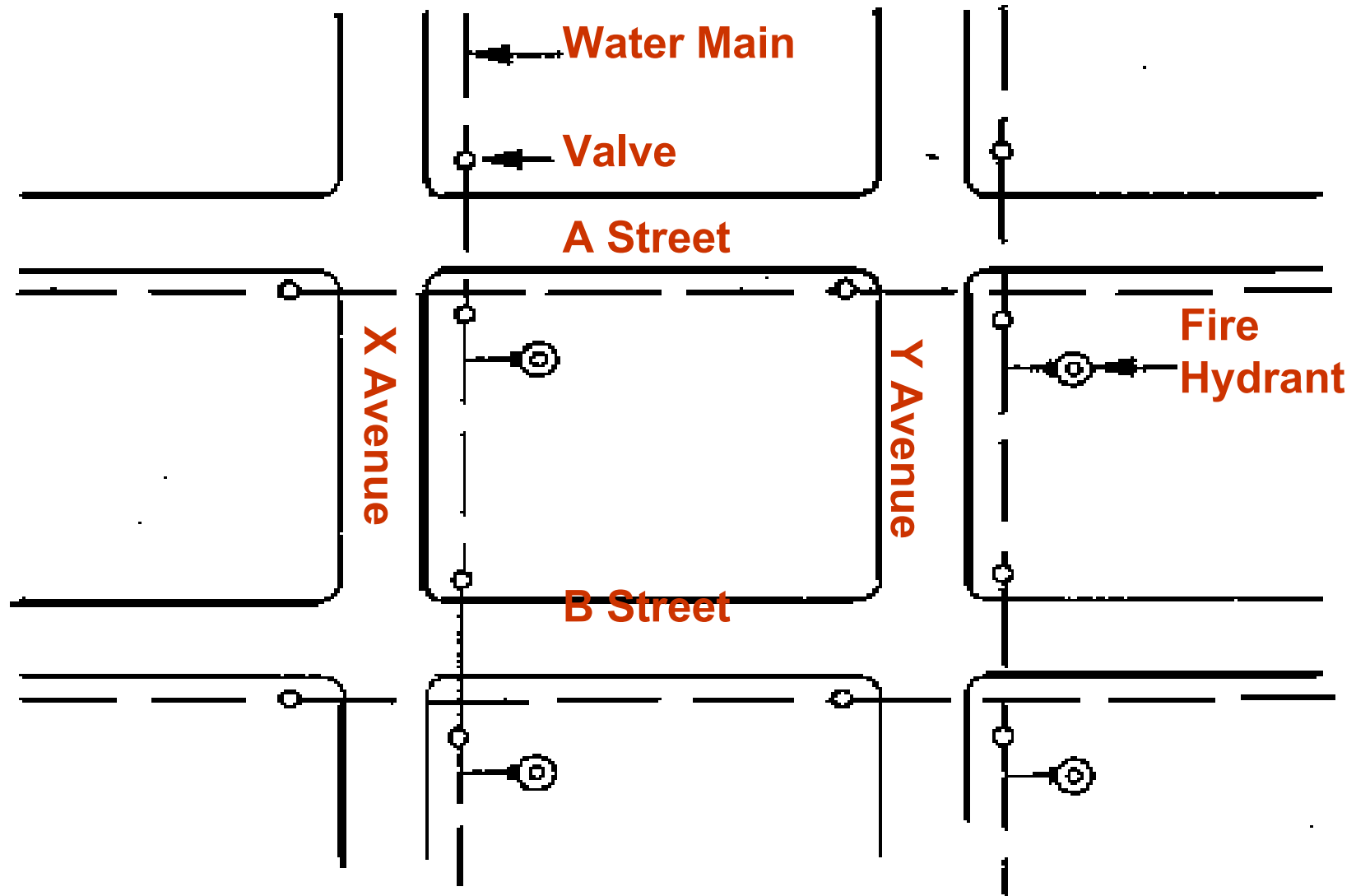
- Semi-annual or more frequently
- Dead end lines more frequently

**Leak detection & repair program**

**Eliminate dead-end mains (loop system  
for consistent  $\text{Cl}_2$  and no stagnant  
water)**



# Grid Network - isolate areas



# Cross Connection/ Backflow Defined

**A physical connection between otherwise separate piping systems containing potable water and any contaminate, whereby water may flow between the two systems.**

# Cross Connection/ Backflow Prevention


## Types of cross connections

- Pipe-to-pipe connection
  - Contaminated water pipes linked to potable water pipes
- Pipe-to-water connection
  - A hose from from a potable water supply submerged into contaminated water

# Cross Connection/ Backflow Prevention

## Types of hazards

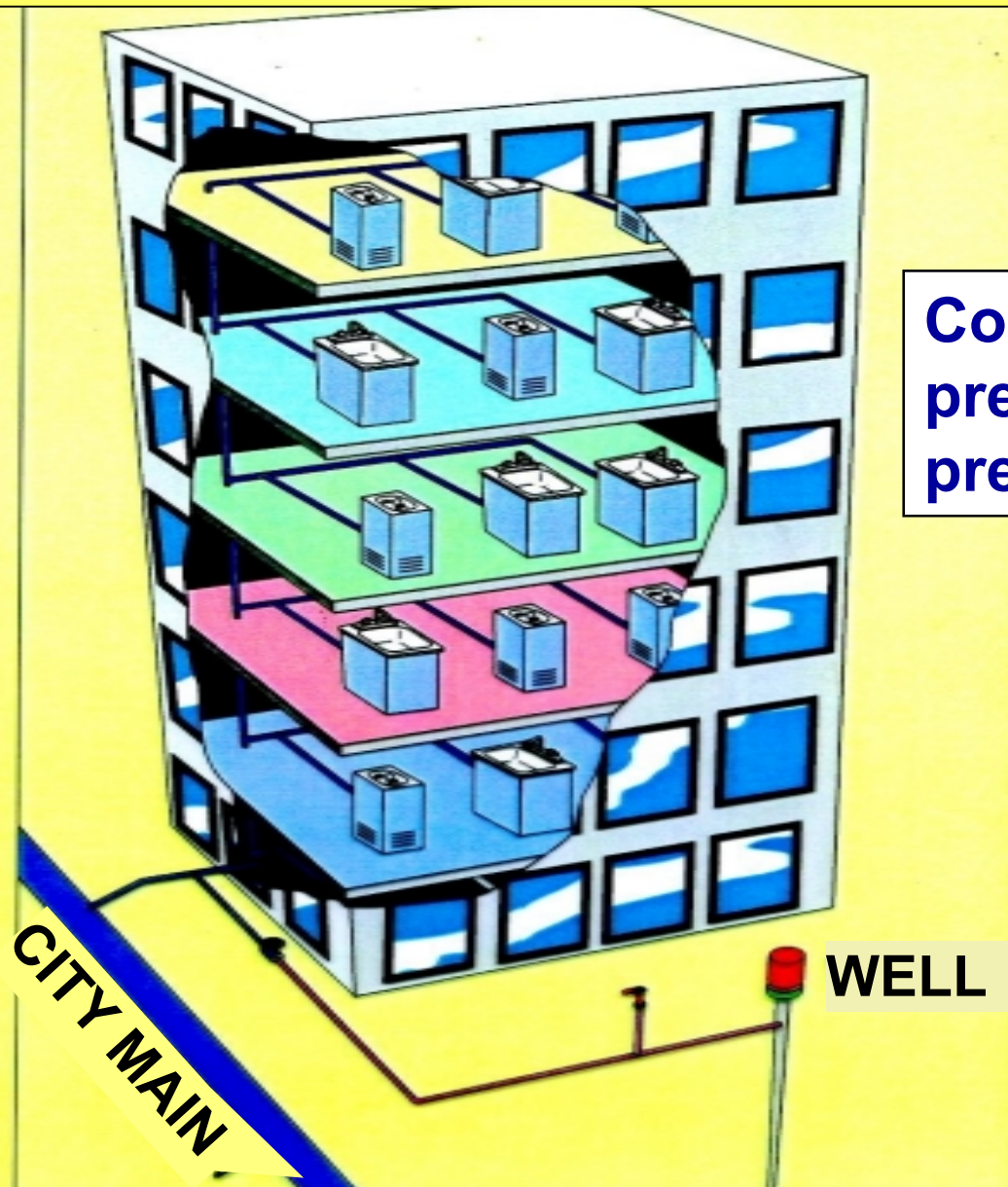
- Backpressure backflow
  - Contaminated water pressure > potable water pressure
- Backsiphonage backflow
  - Negative pressure



**By the way, is this  
a transient, non-  
community water  
system or what?**

**Any backflow  
concerns here?**

# Back pressure from hydraulic head



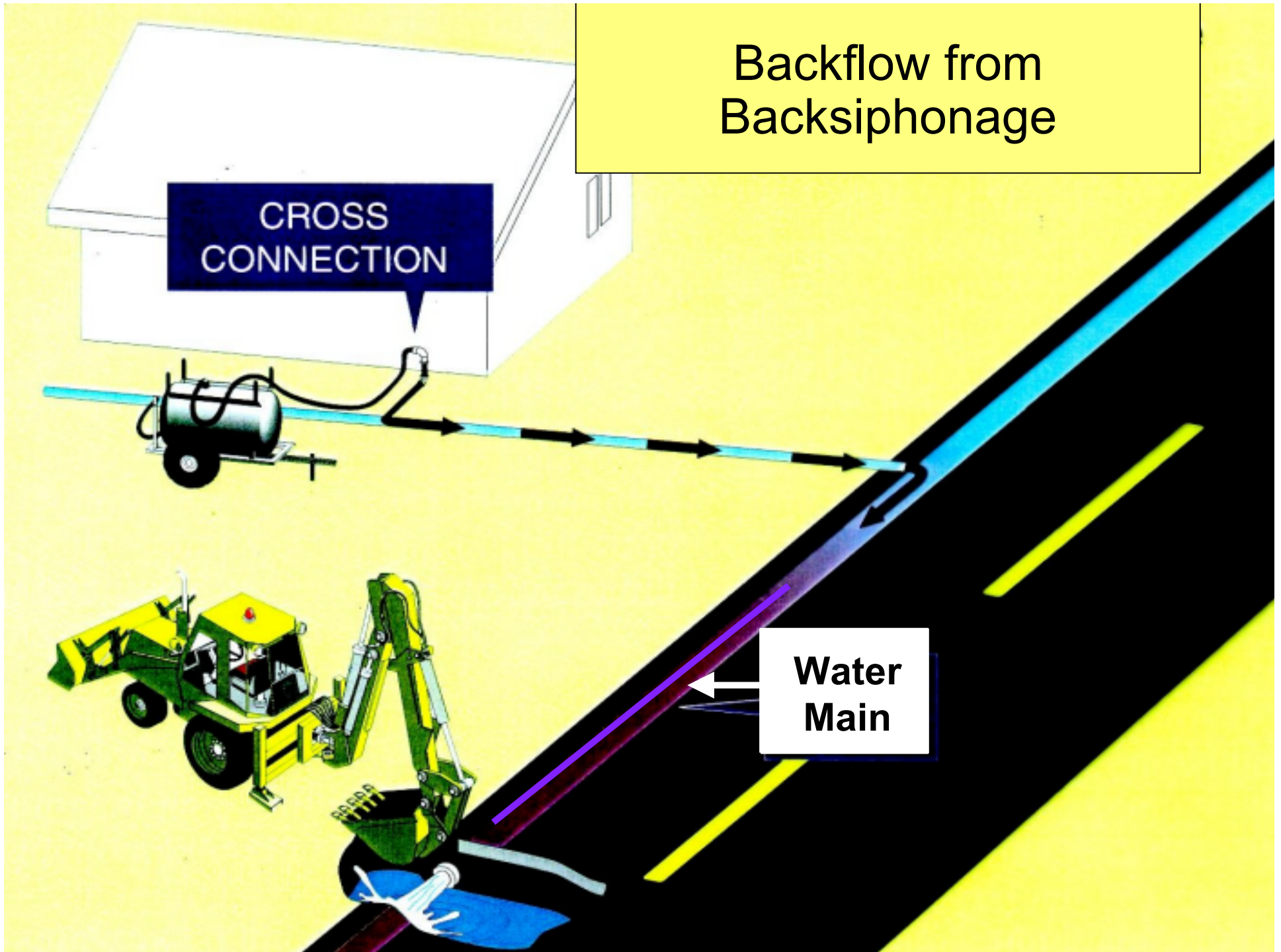
**Contaminant  
pressure > water  
pressure**



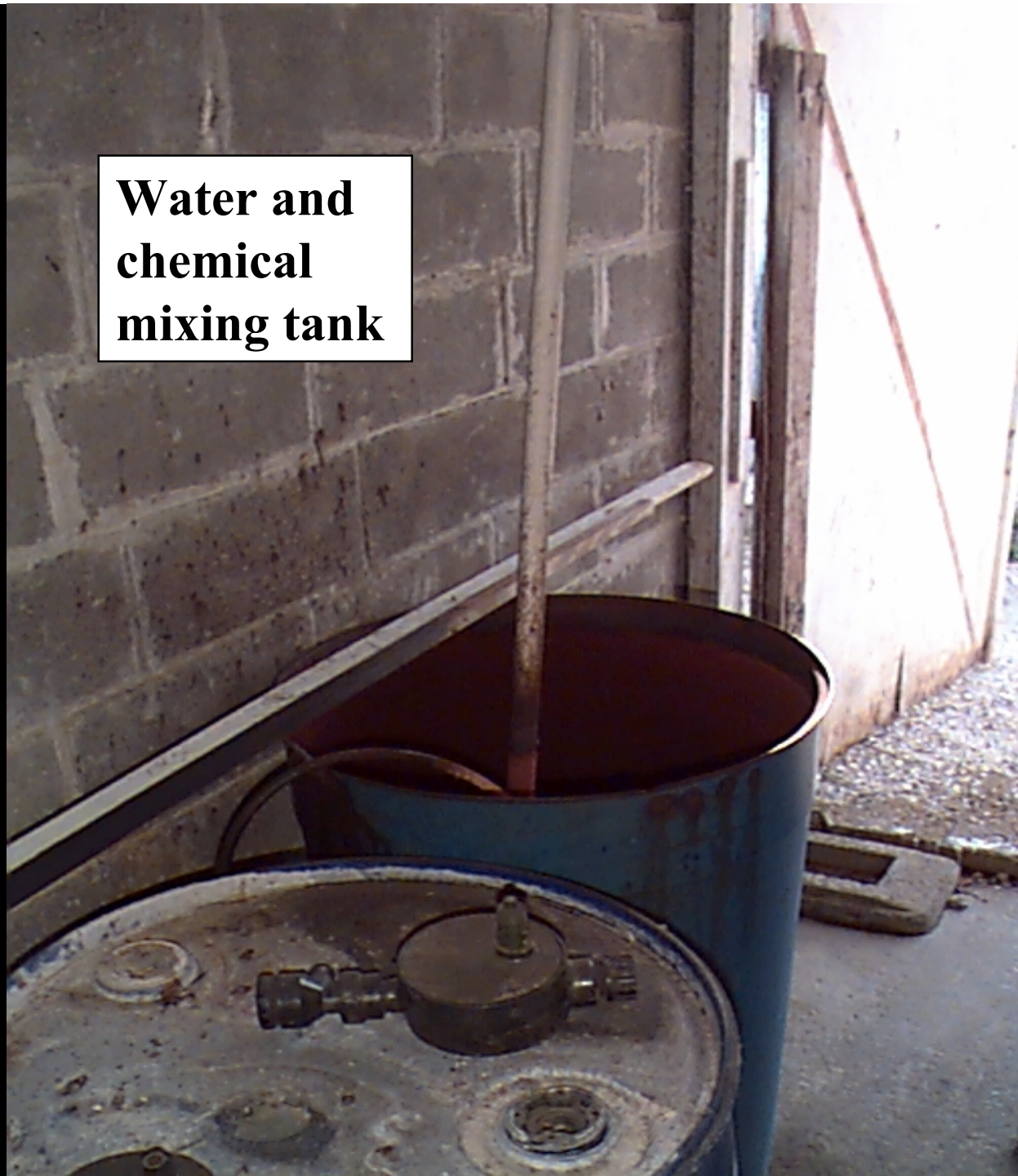
# Backflow from Backsiphonage

CROSS  
CONNECTION

Water  
Main



**Water and  
chemical  
mixing tank**

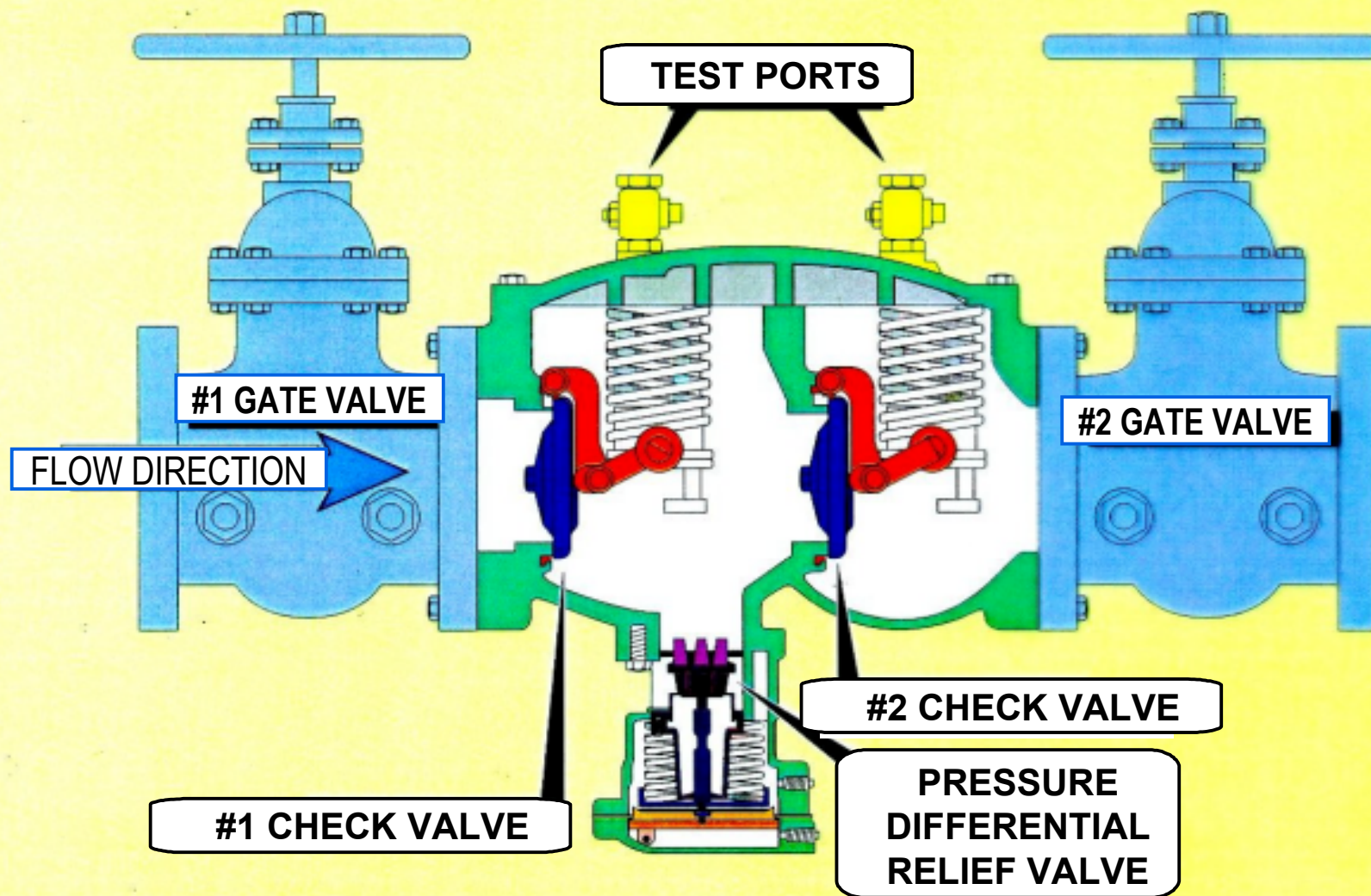




Stock  
watering



# Reduced Pressure Zone Backflow Prevention Assembly (RPZ)



# Cross Connection/ Backflow Prevention

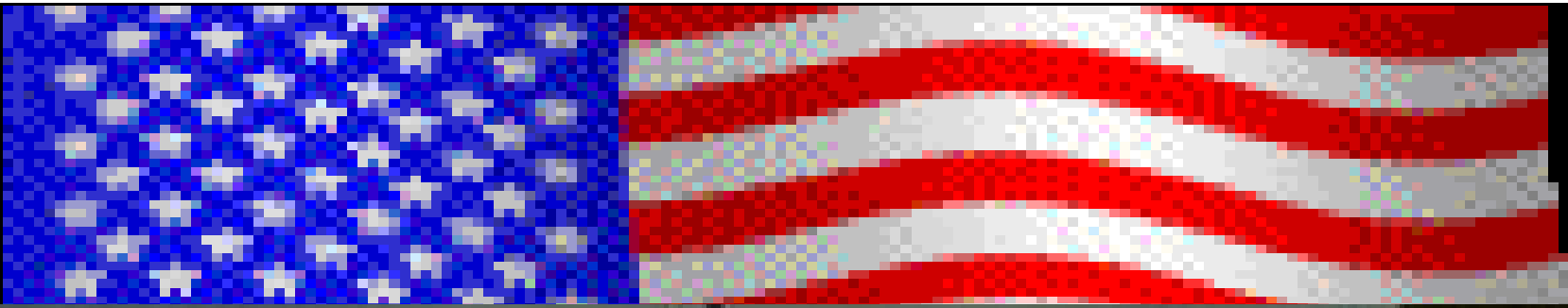
## Components of an ordinance

- Authority for program establishment
  - State Regulation 10CSR 60-11.010
  - Local authority
- Technical provisions related to eliminating backflow and cross connections
- Penalty provisions for violations

# Cross Connection/ Backflow Prevention

## Components of an ordinance

- Program of routine risk evaluation (site specific vulnerability)
- Program of backflow prevention device testing and repair (annual testing is required)
- Requirements for backflow assembly testing personnel



**WORLD PEACE**



# Terrorism Goals

**Death & destruction**

**Demoralization**

**Disruption**

- **Overloading medical services**
- **Overloading governmental services**
- **Create economic chaos through major traumatic events**



# Threats

**Chemical or biological**

**Damage or destruction to physical infrastructure**

**Disruption to computer systems (cyber attack)**

**Disruption to other utilities**

- **Electricity**
- **Transportation**

# 3 Component Action Plan

**Detect** - sensors, visual observations, audible observations

**Delay** - stop intruder before goal is achieved with fencing, keyless entry doors, multiple barriers

**Respond** - response time must be less than delay time or bad guy wins



# Integrated Emergency Plans

**Incorporate all available resources**

**Consider full range of disasters**

**Address all phases of emergency  
management - prevention, mitigation,  
response, and recovery**

**Incorporate all levels of government  
and private sector**

# Planning for Continuous Service

1. Source water valve system
2. Lightning protection for water source and storage
3. Storage tank isolation for maintenance, inspection, cleaning
4. Dual/backup source water service and feed pumps

# Planning for Continuous Service

5. Adequate notification emergency control system for pump outage, low water storage level, pump failure etc.
6. Direct source water to service line access (bypass storage)
7. Individual service connection metering for water use and leak detection

# Planning for Continuous Service

8. Meter check and change out program (every 5 to 7 years or at meter life change out)
9. Isolation valves for service repair (Grid network is one method)
10. Flush hydrants at dead-ends with isolation capacity

# Planning for Continuous Service

11. Semi-annual flushing program  
(from source to end of distribution)
12. Loop dead-end lines to prevent taste and odor problems and stagnant water. This reduces flushing frequency and ensures disinfection consistency.

# Technical and Financial Assistance Sources

## Apply for grants & loans to the Water & Wastewater Review Committee

- Department of Natural Resources' SRF, direct loans & grants
- USDA Rural Development
- Department of Economic Development, CDBG



# Technical and Financial Assistance Sources

## Federal Agencies

### U.S. Department of Agriculture

- Rural Business & Cooperative Development Service
- Rural Economic & Community Development

# Technical and Financial Assistance Sources

## State Agencies

### Department of Economic Development

- Community Development Block Grants Program (CDBG)

### Department of Natural Resources' Public Drinking Water Program

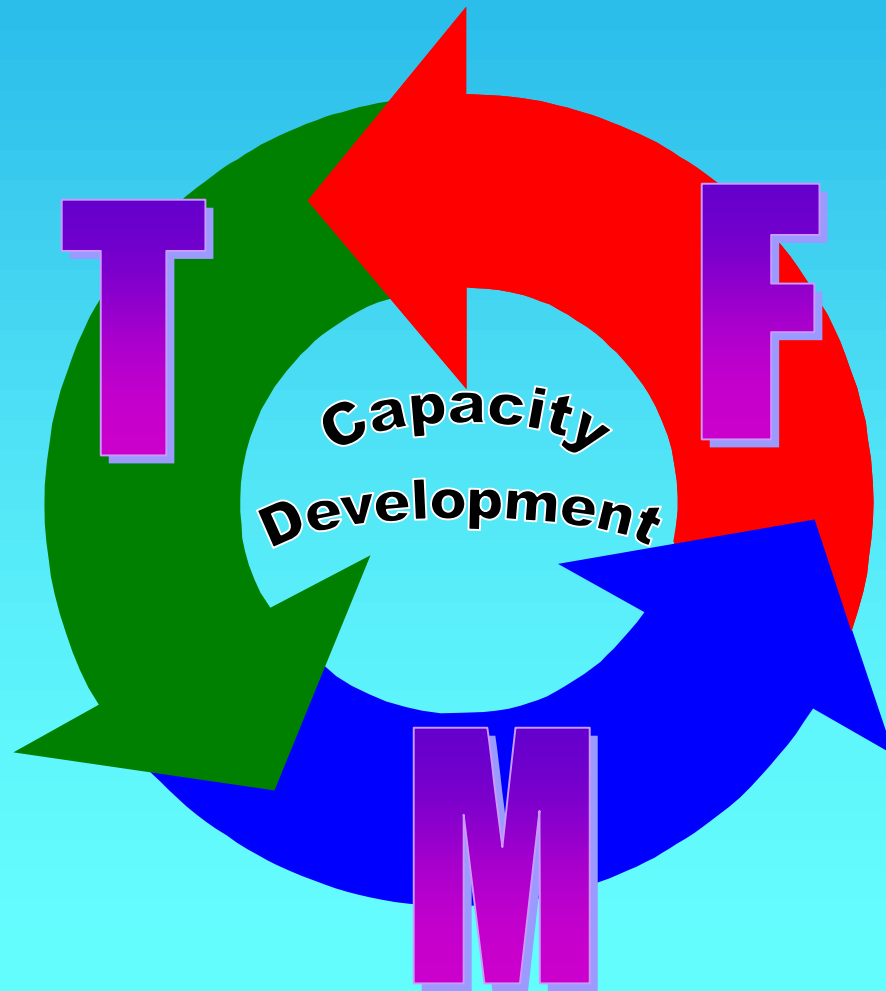
- Regional Offices
- Environmental Assistance Office

# Technical and Financial Assistance Sources

## Other Agencies

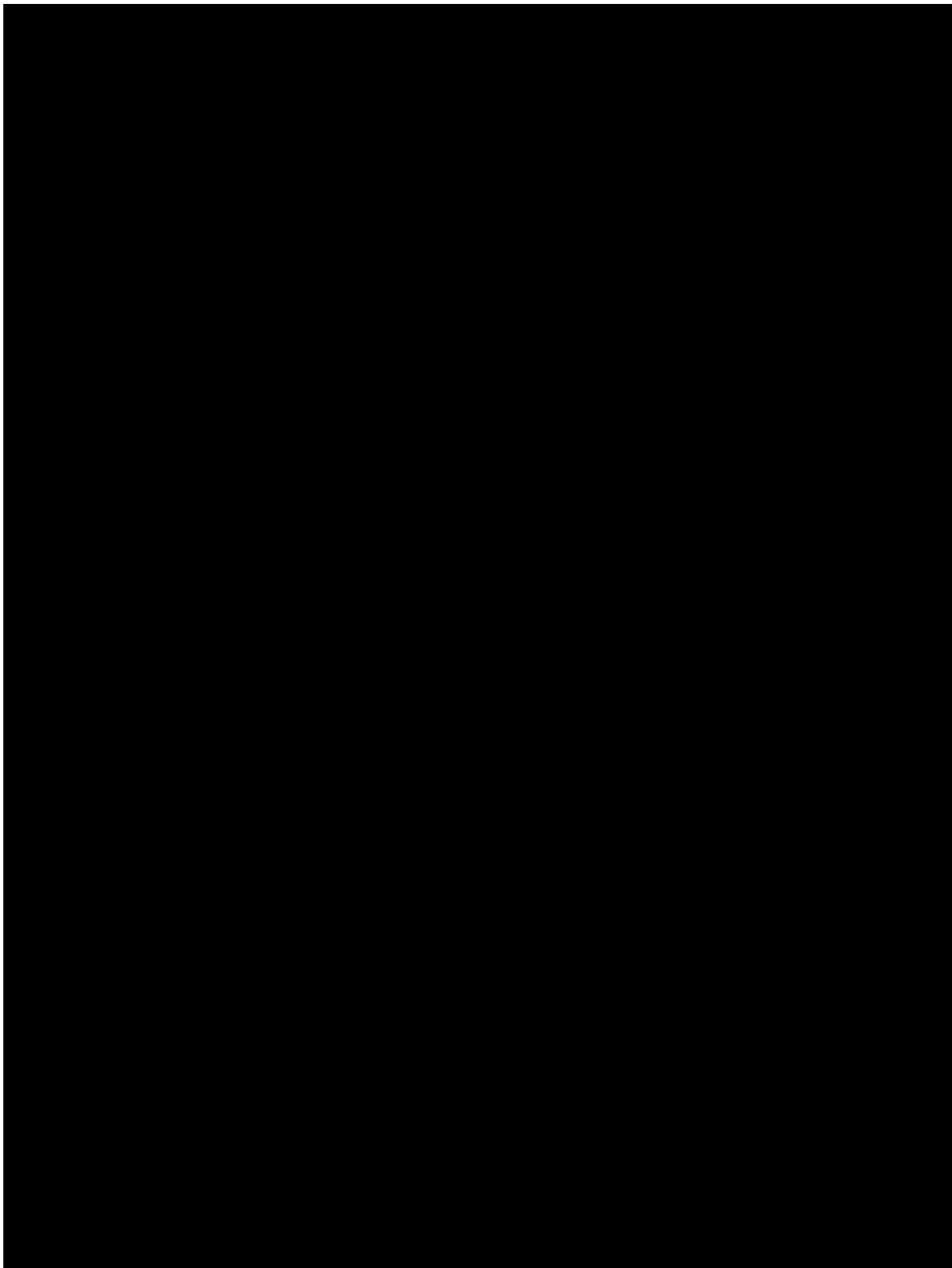
- Missouri Rural Water Association
- Midwest Assistance Program
- Regional Planning Commissions and Councils of Government

# Technical, Managerial, Financial Capacity



# Questions?







# Postscript

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Missouri  
Department of  
Natural Resources

# Water Storage Facilities

## Elevated tanks/towers

- Placed at high elevation location
- Float or other switching mechanism signals pump to refill tank

# Water Storage Facilities

## Standpipes

- Above ground
- High point location for pressure
- Main purpose for pressure, not much storage

# Water Storage Facilities

## Reservoir/large ground tank

- Typically 1 day + storage
- Water pumped to system
- Can fill during off hours to meet peak demand, therefore:
  - Well pump size can be reduced
  - Fewer pump on/off cycles extends pump life

# Regulated Contaminants (cont.)

## Surface Water Treatment Rule

- **Distribution system chlorination**
  - 0.5 Mg/l at entry point
  - 0.2 Mg/l at all distribution points
  - Adequate contact time (usually 30 minutes) for virus removal

# Regulated Contaminants (cont)

## Inorganic chemicals

- Metals - Lead, Copper
- Nonmetals - Nitrates

## Radiological contaminants

- Radium, Uranium, Radon

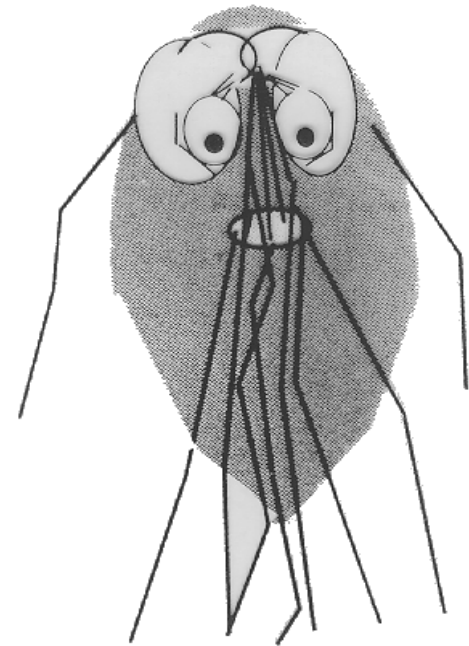


# Regulated Contaminants (cont.)

## Surface Water Treatment Rule

- **Turbidity**
  - **< 0.5 NTU 95% of time**
  - **< 0.3 for 10,000+ pop**
- **Disinfection**
  - **99.9% Giardia lamblia removal**
  - **99.99% virus removal - need adequate CT**

Giardia



# Regulated Contaminants (cont.)

## Disinfection By-product Rule

- \* THMs - 0.08 ppm (will be reduced to 0.06 ppm in near future)
- \* HAA5 - 0.06 ppm (will be reduced to 0.04 ppm in near future)

# Water Distribution, Storage & Planning

**Managing a distribution system**

**Water storage**

**Cross-connection control**

**Terrorism & emergency planning**

**Planning for continuous service-  
needs/budgeting**

# Terrorism Threats

## Biological and chemical contaminants

- Could be released anywhere in system
- Difficult to obtain and deliver contaminants in large enough quantity to affect larger systems
- Current treatment may already be effective for many contaminants

# Threats

## Biological and chemical contaminants

- Smaller quantities could contaminate part of distribution system
- Potentially lethal chemicals, such as chlorine, are routinely stored in large quantities near drinking water and wastewater facilities. Destruction of chemical containers could release dangerous fumes and upset the disinfection process.

# Threats

## Physical Destruction

- **Drinking Water**
  - **System infrastructure**
  - **Upstream infrastructure**
- **Wastewater - same, especially -**
  - **Manholes provide access to place hazardous materials into sewer systems**

# Threats

## Cyber Attack

- SCADA (computer based supervisory control and data acquisition systems)



# Threat Agents

**Nerve**

**Blister**

**Choking**

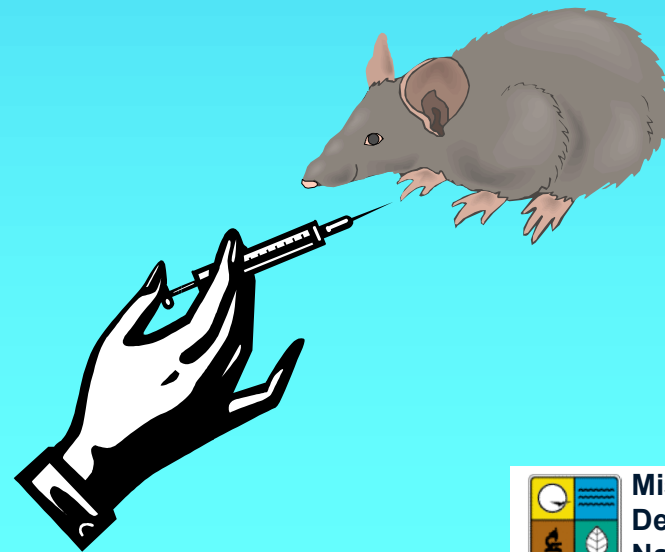
**Blood**

**Hallucinogens**

**Toxins**

## **Pathogens**

- **Bacteria**
- **Viruses**
- **Protozoa**



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**Missouri**  
**Department of**  
**Natural Resources**

# **For More Terrorism Information, go to:**

**US Environmental Protection Agency**

**US Public Health Service**

**Centers for Disease Control**

**Federal Bureau of Investigation**

**State Department of Health**

**State Emergency Management Agency**

**In case of an emergency, dial 911 or local  
police department**